Arizona Tariff No. 2

Title Page Release 1

Effective Date: 12-15-03

TARIFF

Applying to the provision of

Interexchange Telecommunications Service

as provided by

Qwest LD Corp., d/b/a

Qwest Long Distance

in the State of

ARIZONA

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1. APPLICATION AND REFERENCE

1.1 APPLICATION OF TARIFF

This Tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services furnished by Qwest LD Corp., d/b/a Qwest Long Distance hereinafter referred to as the Company, between and among points within the State of Arizona. Such services are also available in conjunction with interstate telecommunications services.

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1. APPLICATION AND REFERENCE

1.4 TARIFF FORMAT

1.4.1 LOCATION OF MATERIAL

- A. Section 1 provides the following for all of the sections in this Tariff.
 - Subject Index an alphabetical listing to find the desired section.
 - Table of Contents a numerical listing to find the desired section and page.
- B. Each individual section in the Tariff provides a Subject Index for the material located within that section.
- C. Obsolete Service Offerings

Obsolete service offerings are identified in the Tariff by adding 100 to the current section number.

1.4.2 OUTLINE STRUCTURE

The Tariff uses nine levels of indentations known as Tariff Information Management (TIM) Codes, as outlined below:

LEVEL	APPLICATION	EXAMPLE
1	Section Heading	1. APPLICATION AND REFERENCE
2	Sub Heading	1.4 Tariff Format
3	Sub Heading	1.4.1 LOCATION OF MATERIAL
4	Sub Heading/Tariff Text	A. Text
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6	Sub Heading/Tariff Text	a. Text
7	Sub Heading/Tariff Text	(1) Text
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1.4 TARIFF FORMAT (Cont'd)

1.4.3 RATE TABLES

Within rate tables, four types of entries are allowed:

• Rate Amount

The rate amount indicates the dollar value associated with the service.

• A dash "-"

The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

• A footnote designator "[1]"

The footnote designator indicates that further information is contained in a footnote.

• ICB

The acronym "ICB" indicates that the product/service is rated on an individual case basis.

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1.5 EXPLANATION OF CHANGE SYMBOLS

SYMBOL	EXPLANATION
(C)	To signify changed regulation, term or condition
(D)	To signify discontinued material
(I)	To signify rate increase
(M)	To signify material moved from or to another part of the Tariff with no change, unless there is another change symbol present
(N)	To signify new material
(R)	To signify rate reduction
(T)	To signify a change in text but no change in rate, regulation, term or condition

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1. APPLICATION AND REFERENCE

1.6 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

Marks are identified in text throughout this document in all caps and italics, e.g., *QWEST 5 CENT SAVER PLAN*.

MARK	OWNER
QWEST [®]	Qwest Communications International Inc.
${\rm QWEST}^{\circledast}_{\rm CENT}~{\rm SAVER}~{\rm PLAN^{TM}}$	Qwest Communications International Inc.
$QWEST^{\otimes}$ _ CENT SINGLE RATE PLAN TM	Qwest Communications International Inc.
QWEST 5 CENT ANYWHERE PLAN™	Qwest Communications International Inc.
QWEST CHOICE™	Qwest Communications International Inc.
QWEST LONG DISTANCE ADVANTAGE $^{\text{TM}}$	Qwest Communications International Inc.
QWEST PREFERRED UNLIMITED TM	Qwest Communications International Inc.
QWEST UNLIMITED LONG DISTANCE PLAN™	Qwest Communications International Inc.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS

Access Code

A sequence of numbers that, when dialed, connects a caller to an interexchange carrier that is associated with that sequence. Dialing sequences which utilize a 950-XXXX, 1-8XX, or 101XXXX prefix are examples of access code arrangements available to customers.

Accounting Code

A code consisting of two or more digits, which is available to customers for identifying individual users and thereby allocate the cost of long distance service.

Affiliate

Any entity (including any natural person or entity such as a corporation or partnership) controlling, under the control of or under common control with another entity.

Annual Period

The 12-month period commencing on the first day of the term and on each successive anniversary thereof.

Annual Revenue

The aggregate amount, prior to application of any discounts, charged by Qwest in an Annual Period.

Application for Service

A standard order form which includes all pertinent billing, technical, administrative, and other descriptive information which will enable the Company to provide telecommunications service to a customer.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Authorization Code

Unique numeric codes (usually consisting of 5 or more digits), which may be made available to customers and authorized users to identify themselves as being entitled to access and use the Company's services.

Authorized User

An individual, firm, corporation, or other entity authorized by the customer to utilize communications services provided by the Company.

Called Station

The terminating point to which a call is placed (also referred to as the terminating location).

Calling Station

The point from which a call is placed (also referred to as the originating location).

Company

Refers to Qwest LD Corp., d/b/a Qwest Long Distance.

Domestic Calls

Calls within the continental United States, to and from some regions of Hawaii, and to Alaska, Puerto Rico, Guam, US Virgin Islands and The Commonwealth of Northern Mariana Islands.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

InterLATA

Communication between two different LATAs.

IntraLATA

Communication within a LATA.

Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Access Provider

A local exchange carrier or other entity which furnishes interconnection facilities between the customer's premises and the Company's point of presence (POP) in a LATA.

Local Calling Area

That area throughout which an exchange service customer, at a given rate, may make calls without the payment of a toll charge. A local service area may be made up of one or more exchange areas.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Minimum Service Period

The minimum period of time during which the customer is obligated to pay for services provided by the Company.

Monthly Revenue

The aggregate amount, prior to the application of any discounts, charged by Qwest in a monthly period.

New Customer

Any person or entity that has not utilized any Qwest service in the prior 12-month period.

<u>Premises</u>

The space designated by a customer at its place or places of business for the provision of service.

Point of Presence (POP)

The Company's physical presence in a local calling area or LATA that is used for the purpose of transmitting telephone calls.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Presubscription

A service arrangement whereby the customer authorizes the local telephone company to route all interLATA and/or intraLATA calls to the Company.

Promotional Offerings

Discounts and/or other modifications to the Company's standard service offerings, which may be offered from time to time to customers using a particular service. Special Promotional Offerings may be limited to certain dates, times, and locations.

Service Date

The date the customer begins to utilize the service or the date that the service is made available for use by the customer or its authorized users, whichever is sooner.

Telecommunications

The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

These regulations are added to those pertaining to specific service items in other sections. Any change in rates or regulations approved by appropriate governmental authority modifies all service terms and conditions.

2.2.1 UNDERTAKING OF THE COMPANY

- A. The furnishing of the communications services under the terms of this Tariff will be provided by the Company alone, or in conjunction with services of other carriers. Service is available 24 hours per day, 7 days per week for the transmission of interLATA and intraLATA services.
- B. Service consists of the furnishing of transmission capabilities to customers, authorized users, and joint users for the placement and/or receipt of long distance calls between the locations specified herein. Such services are offered subject to the availability of the necessary facilities and equipment to provide the service.
- C. The Company, when acting at the customer's request and as its authorized agent, will make reasonable efforts to arrange for presubscription, interconnection, and other service requirements.

2.2.2 LIMITATIONS

- A. Service is offered subject to the availability of facilities and the provisions of this Tariff.
- B. The Company reserves the right to refuse or discontinue furnishing services when necessitated by conditions beyond its control. Such conditions include, but are not limited to, a customer having call volume or calling patterns that result, or may result, in network blockage or other service degradation which adversely affects service or other customers of the Company.
- C. Service may be discontinued without notice to a customer by blocking traffic to certain cities or exchanges, or by blocking calls using certain access codes or authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its services.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE 2.2.2 LIMITATIONS (Cont'd)

- D. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- E. A customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the customer without the prior written consent and approval of the Company.
- F. The customer shall not use, nor permit others to use, the service in a manner that could interfere with services provided to others, that could harm the facilities of the Company or others, or that is not consistent with any applicable law or regulation.
- G. The provision of service will not create a partnership or joint venture between the Company and the customer nor result in joint service offerings to their respective authorized users.
- H. Neither the Services provided pursuant to this Tariff, nor the customer's obligations hereunder, may be assigned or otherwise transferred without the prior written consent of the Company.
- I. The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.3 TERMS AND CONDITIONS

- Service is provided on a monthly basis, 24 hours per day as described herein. For the purpose of computing charges in this Tariff, a month is considered to have 30 days.
- The customer shall at all times comply with all applicable federal, state, and local statutes, ordinances, regulations, and orders of any commission or other governmental body. All customers are responsible for taking all the necessary legal steps for interconnecting their terminal equipment or communications systems with the Company facilities or services and shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.
- C. Except as otherwise provided in this Tariff, service is provided and billed on the basis of one month, beginning on the Service Date and continuing until the expiration of the Minimum Service Period, or until service is otherwise cancelled. The customer shall accept and pay for each service for the Minimum Service Upon expiration of the Minimum Service Period, services shall be automatically extended on a month-to-month basis unless the customer terminates service.
- D. The customer agrees to operate Company-provided equipment in accordance with the instructions of the Company or its authorized agent. Failure to do so will void any Company liability for interruption of service and may cause the customer to be responsible for damages to equipment pursuant to this Tariff.
- E. The customer agrees to return all Company-provided equipment to the Company within 5 days of termination of service in connection with which the equipment was used. Equipment shall be in the same condition as when delivered to the customer, normal wear and tear only excepted. The customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to the customer's failure to comply with this provision.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE 2.2.3 TERMS AND CONDITIONS (Cont'd)

- F. The Company reserves the right of entrance for its employees, agents, or contractors to the premises of the customer, at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service removing the Company's equipment. The customer shall be responsible for making any necessary arrangements for the Company's entrance to the customer's premises.
- G. The remedies set forth herein shall not be exclusive and the Company at all times shall be entitled to all rights available to it under either law or equity.
- H. Except as otherwise provided herein, or as specified by the party entitled to receive service, notices from the Company may be given orally or in writing to the person(s) whose names appear on the executed Application for Service.

2.2.4 LIABILITY

- A. The Company shall not be liable to customer or any other person, firm, entity, for any failure to perform its obligations under this Tariff due to any cause or causes beyond its reasonable control, as determined by the Company.
- B. The Company is not liable for any act or omission of the customer, authorized user, or any other company or companies furnishing a portion of the service. In no event shall the Company or any of its affiliates be liable for claim or loss, expense or damage (including indirect, special or consequential damage) for any interruption, delay, error, omission, addition, or defect in any service, facility or transmission of any person or entity furnishing any portion of the service, facilities, or equipment associated with the service or for damages caused by services, facilities, or equipment furnished by such person or entity.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE 2.2.4 LIABILITY (Cont'd)

- C. The Company shall be indemnified and held harmless by the customer against any claim or loss, expense or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion of privacy, infringement of a copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary right, or any other injury to any person, property, or entity arising out of the material, data, information, or other content revealed to, used, or transmitted by the Company.
- D. The Company shall not be liable for any defacement of or damages to the premises of a customer or authorized user resulting from the furnishing of service, which is not the direct result of the Company's negligence.
- E. The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of services or the attachment of instruments, apparatus, and associated wiring furnished by the Company on such customer's premises or by the installation or removal thereof, when such defacement or damage is not the direct result of the Company's negligence.
- F. The Company does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. Customers and authorized users indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any party or persons, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer, authorized user, or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such equipment so used.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE 2.2.4 LIABILITY (Cont'd)

- G. In no event shall the Company or any of its affiliates be liable to a customer, its customers or any of their affiliates under this Tariff for any loss of profit or revenue or for any incidental, consequential, indirect, punitive or similar or additional damages incurred or suffered as a result of incorrect or defective transmissions, or any direct or indirect consequences thereof, while using the services, performance, non-performance, termination, breach, or other action or inaction, on the part of the Company, under this Tariff, even if the customer advises the Company of the foreseeability, possibility, likelihood, probability or certainty of such loss or damage.
- H. The customer shall indemnify and hold harmless the Company, its directors, officers, employees, and agents, successors, and assigns, from all damages, costs, expenses and liabilities, including all attorneys' fees and disbursements, sustained by the Company in any action commenced by any third party and arising in connection with the customer's performance of its obligations and duties under this Tariff; and the customer shall indemnify and hold the Company harmless from and against any and all claims arising from or relating to the Company's provision of facilities or services to customer under this Tariff.
 - I. The Company's liability for damages arising out of any additions, omissions, interruptions, delays, mistakes, errors, or defects in the transmission occurring in the course of furnishing the service or facilities, shall in no event exceed an amount that is equivalent to the proportionate charge for the period of service during which the fault in transmission occurs.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE LIABILITY (Cont'd)

- J. In no event shall the Company or any of its affiliates be liable to the customer, its customers or any of their affiliates under this Tariff for damages to customer's supplier's interconnection facilities resulting from the furnishing of services, including the installation and removal of equipment and associated wiring.
- K. In no event shall the Company or any of its affiliates be liable to the customer, its customers or any of their affiliates under this Tariff for any act or omission of any other entity furnishing a portion of the service, facilities or equipment associated with the service or for damages caused by services, facilities or equipment furnished by such entity.
- L. The Company shall be entitled to take, and shall have no liability whatsoever for any action as deemed necessary or appropriate by the Company to bring the services or its practices into conformity with any rules, regulations, orders, decisions, or directives of the Federal Communications Commission or other governmental agency. The customer shall cooperate fully with the Company and take all actions, as may be requested by the Company, to comply with any such rules, regulations, orders, decisions or directives.

2.2.5 CANCELLATION OF SERVICE BY A CUSTOMER

A customer may discontinue service, either in part or in its entirety, provided that the customer has fulfilled all Minimum Service Period obligations.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.6 **USE OF SERVICE**

- The Company's services may not be used for the unlawful or unauthorized provision of telecommunications services.
- B. Service furnished by the Company may be used for one or more of the following:
 - for the transmission of communications by the customer;
 - for the transmission of communications by an authorized user as defined herein;
 - for the transmission of communications to or from a customer of another common carrier, which has subscribed to the Company's communications services.
- C. The customer shall not use nor permit others to use the service in a manner that could impede or interfere with the services provided to others, that could harm the facilities of the Company or others, or that is inconsistent with any applicable law or regulations.
- D. No person, firm, corporation, agency, customer, authorized user or other entity shall resell nor permit others to resell the Company's services without the prior written consent of the Company.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.7 PAYMENT ARRANGEMENTS

- A. The customer is responsible for payment of all charges for services furnished to the customer and/or authorized users. This responsibility is not changed by virtue of any use, misuse, or abuse of the customer's service or customer-provided equipment or facilities by third parties, including, without limitation, the customer's employees or the public.
- B. Billing will be payable upon receipt. Amounts not paid within 30 days after the invoice is rendered will be considered past due. A late payment charge at the rate of 1.50% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) may accrue upon any unpaid amount commencing 5 days after the date the payment is past due. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's tariffed late payment charge applies to past due amounts, if applicable.
- C. Nonrecurring charges are payable when the service for which they are specified has been ordered. If an entity other than the Company (e.g., another carrier or supplier) imposes or will impose charges on the Company in connection with an ordered service, those costs will also be charged to the customer.
- D. If an entity other than the Company (e.g., another carrier or suppler) imposes charges on the Company in connection with the provision of any aspect of the service, the customer shall pay all such charges, either directly to the local access provider or to the Company. The Company, at its sole discretion, reserves the right to reimburse or waive such charges.
- E. All stated charges in this Tariff are computed by the Company exclusive of any federal, state, local, use, excise, gross receipts, sales or privilege taxes, duties, fees or similar liabilities. Such taxes, fees, etc., shall be paid by the customer.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.7 PAYMENT ARRANGEMENTS (Cont'd)

- F. Any objections to billed charges must be promptly reported to the Company. If notice of a dispute of charges is not received by the Company within 30 days after an invoice is rendered, such invoice may be deemed to be correct and binding. Adjustments to invoices shall be made to the extent that circumstances exist which reasonably indicate that such charges are inappropriate. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's dispute policy applies.
- G. In the event the Company incurs fees or expenses in collecting, or attempting to collect any charges owed the Company, or to otherwise enforce the provisions in this Tariff, the customer will be liable to the Company for the payment of all such fees and expenses. Such fees and expenses may include, but are not limited to, attorney's fees, court and other costs, costs of investigation, and any other related expenses in connection therewith.
- H. Payment of bills for service may be made by any means mutually acceptable to the customer and the Company. Payment which is not honored or paid by the customer's designated financial institution will be considered as nonpayment. A charge will apply whenever a payment for service on an active account is not accepted by the customer's designated financial institution. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's return payment charge applies.

CHARGE

• Returned Payment Charge, per occasion

\$10.00

I. If a check, draft, or other payment instrument remitted by a customer or authorized user is dishonored more than once during a 12-month period, the Company may refuse acceptance of further such payment methods and place the debtor on a cash basis. Under a cash basis, the Company may require payment in the form of U.S. currency, money orders, or an instrument that is guaranteed or issued by a third party that is acceptable to the Company.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.7 PAYMENT ARRANGEMENTS (Cont'd)

- J. The applicant or customer may be required to make a deposit to be held as a guarantee for the payment of charges for services furnished. When service is terminated, the amount of the deposit, with interest, will be applied to any indebtedness to the Company. A deposit will be refunded or credited to the customer's account after 12 months if the customer has not been delinquent in payment. The deposit will bear simple interest at the rate of 6% a year payable on the actual amount on deposit with the Company. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's deposit policy applies.
- K. In the event that a customer's account becomes delinquent, the Company may require the prepayment of additional months of actual or estimated recurring and/or nonrecurring charges for the services ordered hereunder as a condition of the continued provision of all such services. The Company also reserves the right to eliminate or otherwise modify any discounts applicable to any service being supplied to the customer under such circumstances.

2.2.8 CHANGE IN SERVICE ARRANGEMENT

When a change in service arrangement involves the use of facilities or services furnished by the Company, installation charges do not apply to the facilities or services continued in use. The Minimum Service Period for the facilities or services continued in use is determined by the date of the initial acceptance thereof.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 RESTORATION OF SERVICE

The use and restoration of service provided in emergency situations shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

2.2.10 INSPECTION

The Company, or its authorized agents, may, upon reasonable notice, make such tests and inspections as may be necessary to determine that the premises are in compliance with the terms and conditions of this Tariff, and with installation, operational, or maintenance specifications of the Company. If requirements are not met, the Company may interrupt the service at any time, without penalty to the Company.

2.2.11 CANCELLATION FOR CAUSE BY THE COMPANY

- A. The Company may immediately discontinue the furnishing of services to a customer, without incurring any liability, upon a violation of any of the provisions governing the furnishing of service under this Tariff or any applicable laws, rules or regulations, or upon non-payment of any sum owed to the Company.
- B. The Company may immediately discontinue the furnishing of services to a customer without incurring any liability, if the Company determines that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, or services.
- C. The Company may immediately discontinue the furnishing of services to a customer, without incurring any liability, if the customer:
 - refuses to furnish information regarding the customer's credit-worthiness, its past or current use of common carrier services, or its planned use of services; or
 - provides false information pertaining to its credit-worthiness, its past or current use of common carrier services, or its planned use of services.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE 2.2.11 CANCELLATION FOR CAUSE BY THE COMPANY (Cont'd)

- D. The Company may immediately discontinue the furnishing of services to a customer, without incurring any liability, if the customer uses, or attempts to use, service with the intent to avoid payment, either in whole or in part, by rearranging, tampering with, or making connections to the Company's service which is not authorized by this Tariff or by using tricks, schemes, false or invalid accounts numbers, false credit devices, electronic devices, or any other fraudulent means or devices.
- E. The Company may immediately discontinue the furnishing of services to a customer upon written notice, without incurring any liability, if a voluntary or involuntary proceeding is commenced by or against the customer in any jurisdiction seeking liquidation, reorganization or other relief under any bankruptcy or similar law; or if the customer makes an assignment for the benefit of creditors which is not dismissed within 60 calendar days of filing; or the customer generally does not pay, or is not able to pay their debts as they become due.
- F. The Company may immediately discontinue the furnishing of services to a customer upon at least 5 days written notice, without incurring any liability, if the customer fails to perform or observe any regulation or obligation set forth under this Tariff and any such failure remains unremedied after receipt of a notice from the Company informing the customer of such failure.
- G. Discontinuance of services by the Company pursuant to this section shall not relieve the customer of any Minimum Service Period obligations or any other obligation to pay the Company for charges due and owing for facilities and/or services furnished up to the time of discontinuance.
- H. The remedies set forth herein shall not be exclusive and the Company at all times shall be entitled to all rights available to it under either law or equity.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.12 TESTING AND ADJUSTMENTS

Upon reasonable notice, the facilities, equipment, and/or services provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.2.13 RESERVED FOR FUTURE USE

2.2.14 Interconnection With Other Carriers

- A. Service furnished by the Company may be connected with services or facilities of another participating carrier, authorized user, or joint user. Such interconnection may be made at a Company terminal or entrance facility, at a terminal of another carrier, or at the premises of a customer or an authorized user. Service furnished by the Company is not part of a joint undertaking with such other carriers.
- B. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Company and other carriers shall be provided at the customer's expense. Upon written request and acting as his authorized agent, the Company will use its best efforts to make the necessary arrangements for such interconnection.
- C. Service furnished by the Company may be interconnected with the facilities or services of another carrier under the terms and conditions of tariffs applicable to such connections. Service may not be arranged for resale by any customer, user, or other entity, without the prior written consent of the Company.
- D. The Company may order interconnection facilities and/or initiate the presubscription process on behalf of a customer if the customer furnishes the Company with a Letter of Agency. The customer's use of interconnection facilities shall conform to the regulations, terms, and conditions under which the carrier provides such access. The customer shall bear the ultimate responsibility for all aspects of the local interconnection facility including, but not limited to, ordering, testing, installation, maintenance, use, and payment of such facilities.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.15 ALLOWANCE FOR INTERRUPTIONS

- A. The customer may be eligible for an Allowance for Interruption in service, subject to the following conditions:
 - 1. A Service Interruption shall be deemed to have commenced upon verifiable notification thereof by the customer to the Company, or when indicated by network control information actually known to the Company's personnel, whichever is earlier. Each such interruption shall terminate upon restoration of the affected service, as determined by the Company.
 - 2. An Allowance for Interruption shall be granted only for Service Interruptions resulting from the unavailability of the circuits arranged by the Company to the customer and shall not be granted if the interruption of any service is due to an outage or other defect occurring in the facilities furnished by any other carrier.
 - 3. An interruption period begins when the customer reports to the Company that the service has been interrupted and releases it for testing and repair. An interruption period ends when the service is restored. If the customer reports the service to be inoperative but declines to release it for testing and repair, the service is deemed to be impaired, but not interrupted.
 - 4. If the customer elects to use the services of another carrier after any of the above interruptions, or during a period when the customer is unable to place a call using the Company's services, the customer shall pay the charges for the alternative service used.
 - 5. For services that are subject to a monthly recurring charge, allowances for interruptions will be determined as follows:
 - a. When service is interrupted for a period of less than two hours, no credit allowance will be given.
 - b. When the service is interrupted for a period of two to 24 hours, the amount of the credit allowance shall not exceed 1/30 of the monthly recurring charge or charges for the circuit.
 - c. When the service is interrupted for a period over 24 hours, the amount of the credit allowance shall not exceed 1/30 of the monthly recurring charge or charges for the circuit multiplied by the number of 24 hour periods during which the service was interrupted.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.15 ALLOWANCE FOR INTERRUPTIONS

A. (Cont'd)

- 6. Allowances for Interruptions shall be included in a subsequent monthly invoice. The amount of the credit allowance shall be determined by the Company and shall not exceed an amount equivalent to the proportionate charge for the period during which the service is interrupted. In no event shall usage charges be eligible for Allowances for Interruptions.
- 7. Allowances for Interruptions shall be granted upon a customer's request and at the Company's sole discretion. No credit allowances shall be made for:
 - a. Interruptions that are caused by the negligence of the customer or others authorized by the customer to use the customer's service.
- b. Interruptions that are due to the failure of power, equipment, systems, or services not provided by the Company.
- c. Interruptions during any period during which the Company or its agents are not afforded access to the premises where access lines associated with the customer's service are located.
- d. Interruptions during any period when the customer or user has released the service to the Company for maintenance, rearrangement, or the implementation of a customer order.
- e. Interruptions during any period when the customer or user has refused to release the service for testing or repair.
- f. Interruptions during any period when the incompletion of calls is due to network busy conditions.
- g. Interruptions not promptly reported to the Company.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 SPECIAL TAXES, FEES, CHARGES

Insofar as practicable, any sales, use, privilege, excise, franchise or occupation tax, costs of furnishing service without charge or similar taxes or impositions now or hereafter levied by the Federal, State, or Local government or any political subdivision or taxing authority thereof may be billed by the Company to its exchange customers on a pro rata basis in the areas wherein such taxes, impositions or other charges shall be levied against the Company.

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3. Long Distance Service Offerings

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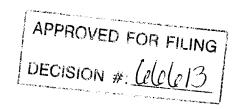
3. Long Distance Service Offerings

3.1 GENERAL

Issued Date: 7-7-03

3.1.1 DESCRIPTION OF SERVICES

- A. The service enables customers to place long distance telephone calls within the state. Unless otherwise expressly stated, all service descriptions and rates apply only to 1+ dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.
- B. Services are provided on a full-time monthly basis and are available in all cities, subject to the availability of facilities and/or equipment. The Company reserves the right to refuse to provide service where facilities or equipment are not available or in circumstances where it is not economically feasible.
- C. Total monthly charges for use of the Company's facilities are based upon the total time the customer utilizes such facilities, unless otherwise specified herein. InterLATA (instate) and/or intraLATA usage charges, as well as other charges, discounts, and/or features, are applicable to each individual service option.
- D. Rates and charges, excluding special taxes, fees and surcharges for service vary depending upon the option selected by the customer. Certain service offerings may involve one or more of the following: a monthly recurring charge, a minimum monthly charge for interLATA and/or intraLATA usage, charges for installation, special features, and/or charges for administrative or physical changes to a service. At additional cost, certain service options offer a customer the ability to identify individual users and allocate the cost of their long distance service through the use of accounting codes.
- E. Services are also governed by the terms and conditions contained in the Company's Rates and Services Schedule Interstate/International No. 1.
- F. Residential plans are available to all residential customers who have no more than five lines at a single location.
- G. Calling plans are available on a full-time basis, 24 hours a day, 7 days a week.



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3. Long Distance Service Offerings

3.1 GENERAL (Cont'd)

3.1.2 DESCRIPTION OF CHARGES

A. Usage Charges

- 1. Usage charges vary depending upon a combination of factors including; the time of day a call is placed, the distance between the calling and the called party, the duration of the call, and the network facilities over which the call was placed. Calls beginning in one rate period and ending in another will be billed at the rate applicable to each portion of the call.
- 2. Chargeable time begins when the Company receives signaling to detect that the network connection between the calling party and the called party has been established. Chargeable time ends when either party "hangs up" thereby releasing the network connection. Unless otherwise specified, residential calls are measured and billed for an initial period of 60 seconds and timed in 60-second increments. Fractional minutes of use are rounded up to the next full minute. The call rating is rounded to the nearest full cent.
- 3. Unless otherwise specified, business calls are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. Fractional minutes of use are rounded up to the next full minute. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments.

B. Monthly Recurring Charges

Monthly Recurring Charges are fixed fees applicable to certain service offerings set forth herein. Such charges vary depending upon the physical requirements of the customer and the characteristics of the service arrangement utilized by the customer. Monthly recurring charges for dedicated access arrangements may include an amount charged by a local access provider. Customers may elect to be billed directly for local access facilities.

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3. Long Distance Service Offerings

3.1 GENERAL

3.1.2 DESCRIPTION OF CHARGES (Cont'd)

C. Volume Discounts

Customers whose total monthly usage equals or exceeds a minimum level may be eligible for a volume discount. The amount of the discount is generally based upon the customer's total monthly usage charges for all services; such usage may be measured for each rate period over all access lines in a service group. The Company reserves the right to discontinue Volume Discounts to customers who are delinquent in payment for services provided by the Company. Volume discounts are not applicable to monthly recurring charges, installation charges, fees for special features and functions, administrative or physical change charges, or minimum monthly usage charges.

D. Minimum Monthly Usage Charges

Customers may be required to maintain a minimum usage level in order to receive discounted rates and charges. Unless otherwise specified, minimum usage charges are billed in advance and are not subject to volume or time-of-day discounts.

E. Installation Charges

Installation charges are applicable to certain service options requiring the physical connection of lines, ports, equipment, or other facilities. Such charges may also be assessed for changes in the service arrangement for the addition or adjustment to lines, ports, equipment, or other facility necessary to provide the service required by the customer.

- F. A Payphone Surcharge will apply to calls that originate from any payphone. The appropriate service charge listed in 6.1.4, following, applies.
- G. Operator Services from business and residential locations, which presubscribe to one of Qwest's 1+ dialed services, are listed in 6.2.7, following.

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3. LONG DISTANCE SERVICE OFFERINGS

3.2 CALLING PLANS

3.2.1 *QWEST 10 CENT SINGLE RATE PLAN*

A. Description

The QWEST 10 CENT SINGLE RATE PLAN offering will allow a residential customer to complete calls between any two points within the state.

- B. Terms and Conditions
 - 1. This plan is provided in conjunction with interstate *QWEST 10 CENT SINGLE RATE PLAN*.
 - 2. QWEST 10 CENT SINGLE RATE PLAN is only available when the customer subscribes to a Qwest Corporation local exchange access line.
- C. Rates and Charges

MAXIMUM MAXIMUM INTERLATA RATE

• All Time Periods

- Per Minute

\$0.30

\$0.30

MAXIMUM MONTHLY RATE

• Monthly Fee

- Per Line

\$15.00

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3. LONG DISTANCE SERVICE OFFERINGS

3.2 CALLING PLANS (Cont'd)

3.2.2 QWEST 5 CENT SAVER PLAN

A. Description

The QWEST 5 CENT SAVER PLAN offering will allow a residential customer to complete calls between any two points within the state. The QWEST 5 CENT SAVER PLAN offering provides the customer with lower per minute rates for committing to a minimum usage per month.

- B. Terms and Conditions
 - 1. This plan is provided in conjunction with interstate QWEST 5 CENT SAVER PLAN.
 - 2. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. All customer lines on the plan contribute to the usage requirement.
 - 3. QWEST 5 CENT SAVER PLAN is only available when the customer subscribes to a Retail Qwest Corporation local exchange access line.
- C. Rates and Charges

MAXIMUM MAXIMUM
INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute

\$0.15

\$0.15

MAXIMUM AMOUNT FOR MINIMUM USAGE REQUIREMENT

• Minimum Usage Requirement

\$20.00

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.3 OWEST 7 CENT PREFERRED PLAN

A. Description

The Qwest 7 Cent Preferred Plan offering will allow a residential customer to complete calls between any two points within the state. The Qwest 7 Cent Preferred Plan offering provides the customer with lower per minute rates where the customer has subscribed to qualifying Qwest Corporation packaged products and services.

- B. Terms and Conditions
 - 1. This plan is provided in conjunction with interstate Qwest 7 Cent Preferred Plan.
 - 2. This plan is only available when the customer has subscribed to a Retail Qwest Corporation local exchange access line.[1]
- C. Rates and Charges

MAXIMUM MAXIMUM INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute

\$0.21

\$0.21

MAXIMUM MONTHLY RATE

• Monthly Fee

- Per Line

\$15.00

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[1] See Qwest Corporation Exchange and Network Services Price Cap Tariff, Section 5.9.



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3. LONG DISTANCE SERVICE OFFERINGS

3.2 CALLING PLANS (Cont'd)

3.2.4 QWEST UNLIMITED LONG DISTANCE PLAN

A. General Description

The QWEST UNLIMITED LONG DISTANCE PLAN offering will allow a residential customer to complete voice calls between any two points within the state. The QWEST UNLIMITED LONG DISTANCE PLAN offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

B. Terms and Conditions

- 1. This plan is provided in conjunction with interstate *QWEST UNLIMITED LONG DISTANCE PLAN*.
- 2. The *QWEST UNLIMITED LONG DISTANCE PLAN* is available to all residential customers who subscribe to a Retail Qwest Corporation local exchange access line. The *QWEST UNLIMITED LONG DISTANCE PLAN* is only available on an intrastate basis when the customer has subscribed to the interstate *QWEST UNLIMITED LONG DISTANCE PLAN*.
- 3. The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the *QWEST UNLIMITED LONG DISTANCE PLAN*.
- 4. The *QWEST UNLIMITED LONG DISTANCE PLAN* does not permit the customer to make business calls.
- 5. The Company may monitor the customer's usage to ensure that the customer's use of the *QWEST UNLIMITED LONG DISTANCE PLAN* is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the *QWEST UNLIMITED LONG DISTANCE PLAN*, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.

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3. LONG DISTANCE SERVICE OFFERINGS

3.2 CALLING PLANS

3.2.4 QWEST UNLIMITED LONG DISTANCE PLAN

- B. Terms and Conditions (Cont'd)
 - 6. If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
 - 7. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
 - 8. Call detail is not provided unless specifically requested by the customer in writing. Provision of call detail may be subject to a separate charge.
- C. Rates and Charges

MAXIMUM MAXIMUM INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute

MAXIMUM MONTHLY RATE

Monthly Fee

- Per Line

- With Call Detail

\$69.90 69.90

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.5 QWEST PREFERRED UNLIMITED

A. General Description

The QWEST PREFERRED UNLIMITED offering will allow a residential customer to complete voice calls between any two points within the state. QWEST PREFERRED UNLIMITED provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

B. Terms and Conditions

- 1. This plan is provided in conjunction with interstate QWEST PREFERRED UNLIMITED.
- 2. The *QWEST PREFERRED UNLIMITED* plan is only available to Qwest local residential customers that have subscribed to various qualifying Retail Qwest Corporation package of products and services.[1] *QWEST PREFERRED UNLIMITED* is only available on an intrastate basis when the customer has subscribed to the interstate *QWEST PREFERRED UNLIMITED* plan.
- 3. The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the *QWEST PREFERRED UNLIMITED*.
- 4. The *QWEST PREFERRED UNLIMITED* plan does not permit the customer to make business calls.
- 5. The Company may monitor the customer's usage to ensure that the customer's use of the *QWEST PREFERRED UNLIMITED* plan is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate *QWEST PREFERRED UNLIMITED*, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.

[1] See Qwest Corporation Exchange and Network Services Price Cap Tariff, Section
5.9.

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3. Long Distance Service Offerings

3.2 CALLING PLANS

3.2.5 QWEST PREFERRED UNLIMITED

- B. Terms and Conditions (Cont'd)
 - 6. If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions, and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
 - 7. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
 - 8. Call detail is not provided unless specifically requested by the customer, in writing. Provision of call detail may be subject to a separate charge.
- C. Rates and Charges

MAXIMUM MAXIMUM INTERLATA RATE

• All Time Periods

- Per Minute

MAXIMUM MONTHLY RATE

• Monthly Fee

Per LineCall Detail

\$60.00

60.00

APPROVED FOR FILING

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3. Long Distance Service Offerings

3.2	CALLING PLANS (Cont'd)
3.2.6	RESERVED FOR FUTURE USE
3.2.7	RESERVED FOR FUTURE USE
3.2.8	RESERVED FOR FUTURE USE
3.2.9	RESERVED FOR FUTURE USE
3.2.10	RESERVED FOR FUTURE USE
3.2.11	RESERVED FOR FUTURE USE
3.2.12	RESERVED FOR FUTURE USE
3.2.13	RESERVED FOR FUTURE USE
3.2.14	RESERVED FOR FUTURE USE
3.2.15	RESERVED FOR FUTURE USE

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3. LONG DISTANCE SERVICE OFFERINGS

3.2 CALLING PLANS (Cont'd)

3.2.16 QWEST LONG DISTANCE ADVANTAGE

A. General Description

- 1. QWEST LONG DISTANCE ADVANTAGE is an offering of business communication services consisting of switched outbound and switched inbound services. The services have flat rates, which are based on term and minimum usage commitments. QWEST LONG DISTANCE ADVANTAGE is intended for the small business segment spending less than \$2,500.00 in telecommunications services monthly. This service works well with both single locations and multiple location businesses.
- 2. Inbound Toll Free services permit customers to receive domestic inbound calls.

B. Terms and Conditions

- 1. This plan is provided in conjunction with interstate *QWEST LONG DISTANCE ADVANTAGE*.
- 2. QWEST LONG DISTANCE ADVANTAGE is available in month-to-month and 12 month term plans. There is a minimum monthly usage commitment of \$10.00 for customers receiving service under both the monthly and term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer's first full month's invoice.

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3. Long Distance Service Offerings

3.2 CALLING PLANS

3.2.16 QWEST LONG DISTANCE ADVANTAGE

- B. Terms and Conditions (Cont'd)
 - 3. Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current Tariffed rates in effect at the time of such renewal associated with the term and volume of the original agreement.
 - 4. Qwest will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another Qwest product with equal or greater term and volume commitment levels.
 - 5. If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.
 - 6. Qwest Long Distance Advantage is only available when the customer subscribes to a Qwest Corporation local exchange access line.

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3. Long Distance Service Offerings

3.2 CALLING PLANS

QWEST LONG DISTANCE ADVANTAGE (Cont'd) 3.2.16

- C. Rates and Charges
 - 1. Switched Access Outbound and Inbound, Per-Minute Rates

		MAXIMUM InterLATA Rate	MAXIMUM INTRALATA RATE
•	Monthly	\$0.30	\$0.30
•	1-Year Term	0.30	0.30

2. Charge for Each Toll-Free Number

The first Toll-Free Number has no monthly rate.

MAXIMUM
MONTHLY RATE

• Month-to-Month \$10.00 • 1-Year term 10.00

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Qwest LD Corp.

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3. LONG DISTANCE SERVICE OFFERINGS

- CALLING PLANS (Cont'd) 3.2
- 3.2.17 RESERVED FOR FUTURE USE

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3. LONG DISTANCE SERVICE OFFERINGS

3.2 CALLING PLANS (Cont'd)

3.2.18 MANAGED LONG DISTANCE

A. Description

Managed Long Distance is provided to residential customers in lieu of a security deposit and will allow customers to complete 1+ dialed calls.

Terms and Conditions

- 1. Managed Long Distance is only available when the customer subscribes to a retail Qwest Corporation local exchange access line.
- 2. Managed Long Distance is only available in conjunction with interstate Managed Long Distance.
- 3 Managed Long Distance permits customers to make up to a predetermined limit of long distance calling. The predetermined limit of \$20.00 applies.
- 4. As customers use Managed Long Distance at the beginning of each long distance call, the customer will receive a voice prompt, in English, announcing the number of minutes remaining of the predetermined limit. When the customer reaches the predetermined limit, they will receive a voice prompt, in English, announcing that the predetermined limit for the month has been reached and the call will be disconnected.
- 5. The predetermined limit is applied on a per calendar month.
- 6. Any unused portion of the predetermined limit is not carried over from month to month.
- 7. Customers are only billed for the interLATA and intraLATA calls that are completed.

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3. Long Distance Service Offerings

3.2 CALLING PLANS

3.2.18 MANAGED LONG DISTANCE (Cont'd)

C. Rates and Charges

MAXIMUM MAXIMUM INTERLATA RATE

All Time PeriodsPer Minute

\$0.54

\$0.54

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URIGINAL

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.19 QWEST 5 CENT ANYWHERE PLAN

A. Description

The QWEST 5 CENT ANYWHERE PLAN offering will allow a residential customer to complete calls between any two points within the state.

- B. Terms and Conditions
 - 1. This plan is provided in conjunction with interstate *QWEST 5 CENT ANYWHERE PLAN*.
- 2. QWEST 5 CENT ANYWHERE PLAN is only available when the customer subscribes to a Retail Qwest Corporation local exchange access line.
- C. Rates and Charges

All Time PeriodsPer Minute

MAXIMUM	MAXIMUM	
InterLATA Rate	IntraLATA Rate	
\$0.15	\$0.15	

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3. LONG DISTANCE SERVICE OFFERINGS

3.2 CALLING PLANS (Cont'd)

3.2.20 **OWEST BUSINESS LINE UNLIMITED**

A. Description

The Qwest Business Line Unlimited offering will allow a business customer to complete calls between any two points within the state. The Qwest Business Line Unlimited offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

B. Terms and Conditions

- 1. This plan is provided in conjunction with the interstate Qwest Business Line Unlimited.
- 2. The Qwest Business Line Unlimited is available to all business customers who subscribe to various qualifying Retail Qwest Corporation packages of products and services. The Qwest Business Line Unlimited is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Business Line Unlimited. Qwest Business Line Unlimited is available to all business customers that have no more than a total of ten business lines.
- 3. The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the Qwest Business Line Unlimited.
- 4. The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Business Line Unlimited is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the Qwest Business Line Unlimited, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.
- 5. If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
- 6. Qwest Business Line Unlimited is available on a 12 month term plan. Upon expiration of the initial term and subsequent renewal term, the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current rate guide rates in effect at the time of such renewal associated with the term and volume of the original agreement.

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3. Long Distance Service Offerings

3.2 CALLING PLANS

3.2.20 OWEST BUSINESS LINE UNLIMITED

- B. Terms and Conditions (Cont'd)
 - 7. If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay \$10.00 for each remaining month for the remainder of the term agreement.
 - 8. The Company will allow a customer to terminate its term agreement prior to its expiration date and convert the customer to another usage sensitive plan of the customer's choice.
 - 9. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- 10. Call detail is not provided unless specifically requested by the customer in writing. Provision of call detail may be subject to a separate charge. Call detail is provided on all other calls excluded from the plan (i.e. Directory Assistance, Operator Assisted calls).
- 11. Certain restrictions apply. The Qwest Business Line Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.

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3. Long Distance Service Offerings

- 3.2 CALLING PLANS
- 3.2.20 QWEST BUSINESS LINE UNLIMITED (Cont'd)
 - C. Rates and Charges

MAXIMUM MAXIMUM INTERLATA RATE

• All Time Periods

- Per Minute

MAXIMUM MONTHLY RATE

• Monthly Fee

- Per Line

- With Call Detail

\$50.00

50.00

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.21 **QWEST 15 CENT SINGLE RATE PLAN**

A. Description

The QWEST 15 CENT SINGLE RATE PLAN offering will allow a residential customer to complete calls between any two points within the state.

- B. Terms and Conditions
 - 1. This plan is provided in conjunction with interstate QWEST 15 CENT SINGLE RATE PLAN.
 - 2. QWEST 15 CENT SINGLE RATE PLAN is only available when the customer subscribes to a Retail Qwest Corporation local exchange access line.
- C. Rates and Charges

MAXIMUM MAXIMUM INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute

\$0.45

\$0.45

MAXIMUM MONTHLY RATE

Monthly Fee

- Per Line[1]

\$10.00

Monthly recurring rate is applied once for each line with this plan, whether the [1] customer has the interstate and/or intrastate plan.

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.22 OWEST 7 CENT ANYWHERE PLAN

A. Description

The Qwest 7 Cent Anywhere Plan offering will allow a residential customer to complete calls between any two points within the state.

- B. Terms and Conditions
 - 1. This plan is provided in conjunction with interstate Owest 7 Cent Anywhere Plan.
 - 2. The monthly rate for this plan is noted in the Qwest Long Distance Interstate and International Rates and Services Schedule #1.
- 3. Qwest 7 Cent Anywhere Plan is only available when the customer subscribes to a Retail Qwest Corporation local exchange access line.
- C. Rates and Charges

MAXIMUM MAXIMUM INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute

\$0.21

\$0.21

MAXIMUM MONTHLY RATE

• Monthly Fee

- Per Line[1]

\$6.00

Monthly recurring rate is applied once for each line with this plan, whether the customer has the interstate and/or intrastate plan.

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.23 QWEST 5 CENT PREFERRED PLAN

A. Description

The Qwest 5 Cent Preferred Plan offering will allow a residential customer to complete calls between any two points within the state.

- B. Terms and Conditions
 - 1. This plan is provided in conjunction with interstate Qwest 5 Cent Preferred Plan.
 - 2. The monthly rate for this plan is noted in the Qwest Long Distance Interstate and International Rates and Services Schedule #1.
 - 3. Qwest 5 Cent Preferred Plan is only available when the customer subscribes to a qualifying Retail Qwest Corporation local exchange access package.
- C. Rates and Charges

MAXIMUM MAXIMUM INTERLATA RATE

• All Time Periods

- Per Minute

\$0.15

\$0.15

MAXIMUM MONTHLY RATE

• Monthly Fee

- Per Line[1]

\$6.00

[1] Monthly recurring rate is applied once for each line with this plan, whether the customer has the interstate and/or intrastate plan.

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3. Long Distance Service Offerings

- 3.2 CALLING PLANS (Cont'd)
- 3.2.24 RESERVED FOR FUTURE USE

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.25 QWEST CHOICE LONG DISTANCE – RESIDENCE

A. Description

The QWEST CHOICE Long Distance offering will allow a residential customer to complete voice calls between any two points within the state. The QWEST CHOICE Long Distance offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls.

B. Terms and Conditions

- 1. This plan is provided in conjunction with the interstate *QWEST CHOICE* Long Distance offering for residential customers.
- 2. The *QWEST CHOICE* Long Distance offering is only available to customers subscribing to retail local service from Qwest Corporation. The *QWEST CHOICE* Long Distance offering is only available on an intrastate basis when the customer has subscribed to the interstate *QWEST CHOICE* Long Distance offering for residential customers.
- 3. Call detail is provided.
- 4. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- 5. The Company may monitor the customer's usage, if the usage exceeds 5,000 minutes of use, to ensure that the customer's use of the *QWEST CHOICE* Long Distance offering is consistent with the applicable restrictions on residential versus business use. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the *QWEST CHOICE* Long Distance offering upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.

APPROVED FOR FILING

DECISION #: (ddo13

Effective for Telecommunication Service rendered on or after December 13



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3. Long Distance Service Offerings

3.2 CALLING PLANS

Issued Date: 11-6-03

3.2.25 QWEST CHOICE LONG DISTANCE – RESIDENCE (Cont'd)

C. Rates and Charges

	MAXIMUM INTERLATA RATE	MAXIMUM INTRALATA RATE
With a Qwest Corporation Retail Local Exchange Package • All Time Periods - Per Minute (up to 400 minutes - Per Minute (401 + minutes)	\$0.15 0.00	\$0.15 0.00
With a Qwest Corporation Retail Local Access Line • All Time Periods - Per Minute (up to 500 minutes - Per Minute (501 + minutes)) \$0.15 0.00	\$0.15 0.00

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.26 QWEST CHOICE LONG DISTANCE – BUSINESS

A. Description

The *QWEST CHOICE* Long Distance offering will allow a business customer to complete voice calls between any two points within the state. The *QWEST CHOICE* Long Distance offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls.

B. Terms and Conditions

- 1. This plan is provided in conjunction with the interstate *QWEST CHOICE* Long Distance offering for business customers.
- 2. The *QWEST CHOICE* Long Distance offering is available to all business customers who subscribe to various qualifying Retail Qwest Corporation local service. The *QWEST CHOICE* Long Distance offering is only available on an intrastate basis when the customer has subscribed to the interstate *QWEST CHOICE* Long Distance offering for business customers. *QWEST CHOICE* Long Distance offering is available to all business customers that have no more than a total of ten business lines, per location.
- 3. The Company may monitor the customer's usage, if the usage exceeds 3,000 minutes of use, to ensure that the customer's use of the *QWEST CHOICE* Long Distance offering is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the *QWEST CHOICE* Long Distance offering upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.
- 4. The *QWEST CHOICE* Long Distance offering does not permit the customer to make calls via broadcast fax, chat lines, conference call platforms, or non-voice service applications (including but not limited to, modem data transfer or ISP connections), or to any applications where the services are re-sold to customers (i.e. hospitality industry). In addition, certain types of applications are not permitted by the plan, including autodialers, predictive dialers, or use to solicit sales, membership and any other usage associated with telemarketing or call centers.
- 5. Call detail is provided.
- 6. Inbound Toll Free services permit customers to receive domestic inbound calls.

Effective for Telecommunication Service rendered on or after December, 13, 2003.

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3. Long Distance Service Offerings

3.2 CALLING PLANS

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3.2.26 QWEST CHOICE LONG DISTANCE – BUSINESS (Cont'd)

C. Rates and Charges

	MAXIMUM INTERLATA RATE	MAXIMUM INTRALATA RATE
With a Qwest Corporation Retail Local Exchange Package • All Time Periods - Per Minute (up to 400 minutes - Per Minute (401 + minutes)	s) \$0.15 0.00	\$0.15 0.00
With a Qwest Corporation Retail Local Access Line • All Time Periods - Per Minute (up to 500 minutes - Per Minute (501 + minutes)	\$) \$0.15 0.00	\$0.15 0.00
Toll Free ServicePer Minute	\$0.15	\$0.15

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3. Long Distance Service Offerings

3.2 CALLING PLANS

3.2.1 QWEST 10 CENT SINGLE RATE PLAN

A. Terms and Conditions

Refer to 3.2.1 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

INTERLATA RATE INTRALATA RATE

All Time Periods

- Per Minute

\$0.10

\$0.10

MONTHLY RATE

• Monthly Fee

- Per Line

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3. LONG DISTANCE SERVICE OFFERINGS

3.2 CALLING PLANS (Cont'd)

3.2.2 **QWEST 5 CENT SAVER PLAN**

A. Terms and Conditions

Refer to 3.2.2 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute

\$0.05

\$0.05

USAGE REQUIREMENT

• Minimum Usage Requirement

\$10.00

MONTHLY RATE

• Monthly Fee

- Per Line

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.3 QWEST 7 CENT PREFERRED PLAN

A. Terms and Conditions

Refer to 3.2.3 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute

\$0.07

\$0.07

MONTHLY RATE

• Monthly Fee

- Per Line

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3. LONG DISTANCE SERVICE OFFERINGS

3.2 CALLING PLANS (Cont'd)

3.2.4 QWEST UNLIMITED LONG DISTANCE PLAN

A. Terms and Conditions

Refer to 3.2.4 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute

MONTHLY RATE

• Monthly Fee

- Per Line

- With Call Detail

\$34.95 34.95

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.5 QWEST PREFERRED UNLIMITED

A. Terms and Conditions

Refer to 3.2.5 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

INTERLATA RATE INTRALATA RATE

All Time PeriodsPer Minute

MONTHLY RATE

• Monthly Fee

- Per Line

- Call Detail

\$30.00 30.00

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3. Long Distance Service Offerings

3.2	CALLING PLANS (Cont'd)
3.2.6	RESERVED FOR FUTURE USE
3.2.7	RESERVED FOR FUTURE USE
3.2.8	RESERVED FOR FUTURE USE
3.2.9	RESERVED FOR FUTURE USE
3.2.10	RESERVED FOR FUTURE USE
3.2.11	RESERVED FOR FUTURE USE
3.2.12	RESERVED FOR FUTURE USE
3.2.13	RESERVED FOR FUTURE USE
3.2.14	RESERVED FOR FUTURE USE
3.2.15	RESERVED FOR FUTURE USE

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.16 QWEST LONG DISTANCE ADVANTAGE

A. Terms and Conditions

Refer to 3.2.16 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

- B. Rates and Charges
 - 1. Switched Access Outbound and Inbound, Per-Minute Rates

		INTERLATA RATE	INTRALATA RATE
•	Monthly	\$0.095	\$0.095
•	1 Year Term	0.090	0.090

2. Charge for Each Toll-Free Number

The first Toll-Free Number has no monthly rate.

MONTHLY RATE

•	Month-to-Month	\$5.00
•	1-Year Term	5.00

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3. LONG DISTANCE SERVICE OFFERINGS

- 3.2 CALLING PLANS (Cont'd)
- 3.2.17 RESERVED FOR FUTURE USE

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.18 MANAGED LONG DISTANCE

A. Terms and Conditions

Refer to 3.2.18 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute \$0.18

\$0.18

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.19 QWEST 5 CENT ANYWHERE PLAN

A. Terms and Conditions

Refer to 3.2.19 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

INTERLATA RATE INTRALATA RATE

All Time PeriodsPer Minute

\$0.05

\$0.05

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.20 QWEST BUSINESS LINE UNLIMITED

A. Terms and Conditions

Refer to 3.2.20 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute

MONTHLY RATE

• Monthly Fee

Per Line

- With Call Detail

\$25.00 25.00

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.21 **QWEST 15 CENT SINGLE RATE PLAN**

A. Terms and Conditions

Refer to 3.2.21 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute

\$0.15

\$0.15

MONTHLY RATE

• Monthly Fee

- Per Line

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.22 QWEST 7 CENT ANYWHERE PLAN

A. Terms and Conditions

Refer to 3.2.22 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

INTERLATA RATE INTRALATA RATE

All Time PeriodsPer Minute

\$0.07

\$0.07

MONTHLY RATE

• Monthly Fee

- Per Line

\$2.95

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3. LONG DISTANCE SERVICE OFFERINGS

3.2 CALLING PLANS (Cont'd)

3.2.23 QWEST 5 CENT PREFERRED PLAN

A. Terms and Conditions

Refer to 3.2.23 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

INTERLATA RATE INTRALATA RATE

• All Time Periods

- Per Minute

\$0.05

\$0.05

MONTHLY RATE

• Monthly Fee

- Per Line

\$3.00

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3. Long Distance Service Offerings

- 3.2 CALLING PLANS (Cont'd)
- 3.2.24 RESERVED FOR FUTURE USE

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3. LONG DISTANCE SERVICE OFFERINGS

3.2 CALLING PLANS (Cont'd)

QWEST CHOICE LONG DISTANCE – RESIDENCE 3.2.25

A. Terms and Conditions

Refer to 3.2.25 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

INTERLATA RATE INTRALATA RATE

With a Qwest Corporation Retail Local Exchange Package • All Time Periods - Per Minute (up to 400 minutes) - Per Minute (401 + minutes)	\$0.05 0.00	\$0.05 0.00
With a Qwest Corporation Retail Local Access Line • All Time Periods		
Per Minute (up to 500 minutes)Per Minute (501 + minutes)	\$0.05 0.00	\$0.05 0.00

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3. Long Distance Service Offerings

3.2 CALLING PLANS (Cont'd)

3.2.26 QWEST CHOICE LONG DISTANCE – BUSINESS

A. Terms and Conditions

Refer to 3.2.26 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

With a Qwest Corporation Retail Local Exchange Package • All Time Periods - Per Minute (up to 400 minutes)	\$0.05	\$0.05
- Per Minute (401 + minutes)	0.00	0.00
With a Qwest Corporation Retail Local Access Line All Time Periods		
- Per Minute (up to 500 minutes)	\$0.05	\$0.05
- Per Minute (501 + minutes)	0.00	0.00
Toll Free ServicePer Minute	\$0.05	\$0.05

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4. BUSINESS COMPLEX SERVICE OFFERINGS

- 4.1 RESERVED FOR FUTURE USE
- 4.2 RESERVED FOR FUTURE USE

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5. 800 SERVICES

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5. 800 SERVICES

- 5.1 RESERVED FOR FUTURE USE
- 5.2 RESERVED FOR FUTURE USE
- 5.3 RESERVED FOR FUTURE USE

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6. OPERATOR SERVICES

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6. OPERATOR SERVICES

6.1 GENERAL

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- A. This section sets forth the rates and charges applicable to the Company's Operator Assisted Service offerings. The total charge for each completed operator assisted call consists of the following charge elements:
 - 1. A one-time fixed operator service charge added to the first minute of each operator service call, which will be dependent on the type of billing selected (i.e., Calling Card, Collect Third Party), and/or the completion restriction selected (i.e., Person-to-Person);
 - 2. A measured usage charge dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes;
 - 3. Other additional surcharges as provided herein (i.e., payphone surcharge, location surcharge or other).

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6. OPERATOR SERVICES

6.1 GENERAL (Cont'd)

6.1.1 **DEFINITIONS OF TERMS**

Measured Usage Charge

A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

0+

Calling Card, Collect, Person-to-Person and/or Third Party calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e., "live" operator) to complete.

0+(Op)

Calling Card, Person-to-Person, Third Party and/or Collect calls placed by users dialing 0+ (area code) + (exchange) + (line number). An attended operator position (i.e., "live" operator) obtains billing information from the user.

0- (Op)

Calling Card, Person-to-Person, Third Party and/or Collect calls placed by users dialing 00 without also entering a valid (area code) + (exchange) + (line number). An attended operator position (i.e., "live" operator) obtains the (area code) + (exchange) + (line number) as well as the billing information from the user.

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6. OPERATOR SERVICES

6.1 GENERAL

6.1.1 DEFINITION OF TERMS (Cont'd)

Operator Assisted Calls

Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "00", with all subsequent dialing being performed by Operator Services (0-). The following are examples of calls normally placed in this manner:

• Calling Card Calls

Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or other long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e., a "live" operator) or may be made on an "automated" basis. The latter are termed "Customer Dialed Calling Card Calls" for purposes of this Tariff.

Collect Calls

Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.

Person-to-Person Calls

Calls which are placed under the stipulation that the caller will speak only to a specific called party.

Operator Station

Calls which are billed to the originating number.

Operator Services

The operators, activities, equipment or services necessary to process Operator Assisted Calls.

Operator Service Charge

A non-measured (fixed) charge, which is added to a measured charge in calculating the total Tariff charges due for a completed Operator Assisted Call.

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6. OPERATOR SERVICES

6.1 GENERAL

6.1.1 DEFINITION OF TERMS (Cont'd)

Operator Assisted Calls

Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "00", with all subsequent dialing being performed by Operator Services (0-). The following are examples of calls normally placed in this manner:

• Calling Card Calls

Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or other long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e., a "live" operator) or may be made on an "automated" basis. The latter are termed "Customer Dialed Calling Card Calls" for purposes of this Tariff.

Collect Calls

Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.

• Person-to-Person Calls

Calls which are placed under the stipulation that the caller will speak only to a specific called party.

Operator Station

Calls which are billed to the originating number.

Operator Services

The operators, activities, equipment or services necessary to process Operator Assisted Calls.

Operator Service Charge

A non-measured (fixed) charge, which is added to a measured charge in calculating the total Tariff charges due for a completed Operator Assisted Call.

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6. OPERATOR SERVICES

6.1 GENERAL (Cont'd)

TERMS AND CONDITIONS 6.1.2

A. Responsibilities of the User

- 1. The user is responsible for payment of the charges set forth in this Tariff unless the responsibility for such payment has been accepted by the called party or a third party.
- 2. The user is responsible for compliance with the applicable regulations set forth in this Tariff.
- 3. The user is responsible for establishing its identity as often as necessary during the course of a call.
- 4. The user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

B. Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. Owest uses the rate centers and associated vertical and horizontal coordinates that are produced by Telcordia in their NPA-NXX V & H Coordinates Tape and NECA Tariff F.C.C. No. 4.

Formula =
$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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6. OPERATOR SERVICES

6.1 GENERAL (Cont'd)

6.1.3 RATES AND CHARGES

A. Collect, Calling Card, and Charge Third Party Calls

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by Qwest for its intermediary with the applicable telephone company.

B. Billing of Calls

- 1. Billing for calls placed over the Qwest network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an uncompleted call.
- a. Collect Calls Timing begins when the called party accepts the responsibility for payment.
- b. Person-to-Person Calls (other than Collect) Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
- c. All Other Calls Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.

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6. OPERATOR SERVICES

6.1 GENERAL (Cont'd)

6.1.4 MISCELLANEOUS OPERATOR SERVICES CHARGES

A. Payphone Surcharge

1. Description

This charge applies to all Company carried non-coin calls (i.e., Billed to a Third Party, Calling Card, or Collect) placed from pay telephones.

2. Rates and Charges

- Business

This charge is in addition to all other applicable charges unless otherwise specified.

0.60

	MAXIMUM CHARGE
Payphone Surcharge - Residence	\$0.50

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5.2.3	RESERVED FOR FUTURE USE
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6. OPERATOR SERVICES

6.2 OPERATOR SERVICES (Cont'd)

6.2.7 BUSINESS/RESIDENTIAL SERVICE

A. Description

This service allows calls from business and residential locations which presubscribe to one of Qwest's direct dial services.

B. Rates and Charges

1. Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

	MAXIMUM CHARGE		
	INTERLATA	INTRALATA	
0 + Calling Card	\$ 1.90	\$ 1.90	
0 + Calling Card (Op)	1.90	1.90	
0 - Calling Card (Op)	4.60	4.60	
0 + Bill to Third Party	4.60	4.60	
0 - Bill to Third Party	7.60	7.60	
0 + Collect	4.60	4.60	
0 - Collect	7.60	7.60	
0 + Person-to-Person	9.00	9.00	
0 - Person-to-Person	13.00	13.00	
Operator Station	3.00	3.00	

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6. OPERATOR SERVICES

- 6.2 OPERATOR SERVICES
- 6.2.7 BUSINESS/RESIDENTIAL SERVICE
 - B. Rates and Charges (Cont'd)
 - 2. Operator Services Per Minute Usage Charges

The following are the per minute usage charges that the customer will incur when using Qwest's Operator Services. These charges will apply in addition to the applicable operator surcharge.

MAXIMUM INTERLATA/INTRALATA USAGE CHARGE

	DA	Υ	EVEN	ING	Night/W	EEKEND
Mileage Band	Initial <u>Minute</u>	Add'l <u>Minute</u>	Initial <u>Minute</u>	Add'l <u>Minute</u>	Initial <u>Minute</u>	Add'l <u>Minute</u>
0-9999	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60	\$0.60

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6. OPERATOR SERVICES

6.2 OPERATOR SERVICES (Cont'd)

6.2.8 RESERVED FOR FUTURE USE

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6. OPERATOR SERVICES

6.3 DIRECTORY ASSISTANCE SERVICE

A. Description

- 1. Directory Assistance Service allows customers to obtain listing information, which is comprised of a name, ZIP code and/or address and telephone number.
- 2. Customers may access this service by dialing the area code (NPA) for the telephone number(s) desired plus 555-1212.
- B. Terms and Conditions
 - 1. A caller may request a maximum of two listings for each call to Directory Assistance.
 - 2. In some locations where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate usage/surcharge charges as specified in 6.2.7, preceding, applies in addition to the Directory Assistance charge.
 - 3. The rate applies whether or not the customer secures any requested information.
- C. Rates and Charges

MAXIMUM CHARGE

• Direct dialed call by customer

- Each call

\$3.95

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6. OPERATOR SERVICES

- 6.4 CALLING CARD SERVICE OFFERINGS
- 6.4.1 RESERVED FOR FUTURE USE
- 6.4.2 RESERVED FOR FUTURE USE

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6. OPERATOR SERVICES

6.1 GENERAL

6.1.4 MISCELLANEOUS OPERATOR SERVICES CHARGES

A. Terms and Conditions

Refer to 6.1.4 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

	CHARGE
Payphone SurchargeResidenceBusiness	\$0.25 0.30

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6. OPERATOR SERVICES

6.2 OPERATOR SERVICES (Cont'd)

6.2.7 BUSINESS/RESIDENTIAL SERVICE

A. Terms and Conditions

Refer to 6.2.7 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

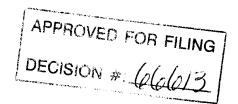
1. Operator Services Surcharges

	INTERLATA	INTRALATA
0 + Calling Card	\$0.95	\$0.95
0 + Calling Card (Op)	0.95	0.95
0 - Calling Card (Op)	2.30	2.30
0 + Bill to Third Party	2.30	2.30
0 - Bill to Third Party	3.80	3.80
0 + Collect	2.30	2.30
0 - Collect	3.80	3.80
0 + Person-to-Person	4.50	4.50
0 - Person-to-Person	6.50	6.50
Operator Station	1.50	1.50

2. Operator Services Per Minute Usage Charges

INTERLATA/INTRALATA USAGE CHARGE

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial <u>Minute</u>	Add'l <u>Minute</u>	Initial Minute	Add'l <u>Minute</u>	Initial <u>Minute</u>	Add'l <u>Minute</u>
0-9999	\$0.30	\$0.30	\$0.30	\$0.30	\$0.30	\$0.30



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6. OPERATOR SERVICES

6.3 DIRECTORY ASSISTANCE SERVICE

A. Terms and Conditions

Refer to 6.3 of the Arizona Tariff No. 2 for terms, conditions, and application of rates and charges.

B. Rates and Charges

CHARGE

• Direct dialed call by customer

- Each call

\$1.99

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7. PROMOTIONS

7.1 SPECIAL PROMOTIONS

From time to time, the Company may offer products and services at a reduced rate or free of charge for promotional, market research, or rate experimentation purposes. Such offerings will be for a limited duration and customers will be so notified.

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